1
Warranty and Insurance

Apple Warranty & Insurance

Authorized Service Provider

PDLP: Key Terms of the AppleCare+ for Schools for iPad

1	**AC+ for Schools for iPad Coverage**	• AC+ for Schools covers only iPad, its original included accessories, one Apple Pencil, and one Apple-branded keyboard • Apple Pencil and Apple-branded keyboard must be purchased together with the iPad to enroll and qualify for AC+ for Schools • The 2-, 3-, and 4-year plans include coverage for two eligible accidental damage incidents during the plan period. • Free extended warranty with no service fees over the 2-, 3-, or 4-year coverage, including battery service (covering defects in materials or workmanship and batteries retaining less than 80% capacity). • DAC price excludes GST
2	**No Repair Service Fees**	• AC+ for Schools for 2,3,4 years comes with No Service Fees • Repair Service Fees will be waived (limited to x2 ADH per coverage period - for iPad of S$42 for Screen repair and S$148 for other damages will be waived including $42 service fees for Apple Pencil)
3	**Accidental Coverage**	• Number of accidental coverage will be counted towards both iPad and Apple Pencil and Apple-branded keyboard • Once the x2 ADH is consumed, customers will pay the standard Out-of-Warranty fees for iPad, Apple Pencil and Apple-branded keyboard • Refer to https://support.apple.com/en-sg/ipad/repair for iPad and Accessories Out-of-warranty fees
4	**Accidental Repair Exceptions**	• iPad, Apple Pencil and Accessories with **missing components, and are beyond economical repairs or any unauthorized repairs by 3rd party providers prior,** will not qualify for accidental repair coverage. Standard Out-of-Warranty fees will apply.
5	**Repair locations**	• Repairs can be done at any ASP locations and also Apple Retail Stores globally.
6	**New Part Numbers for AC+ for Schools for iPad plans**	• New AC+ for iPad for Schools part numbers for the various plans will be provided to the awarded partner of the PDLP tender. • Letter of Authorization (LOA) will be provided by Apple with the specific T&CS on the coverage will be provided to the awarded partner.

https://portals.keppeltechsolutions.com/pdlp2026/

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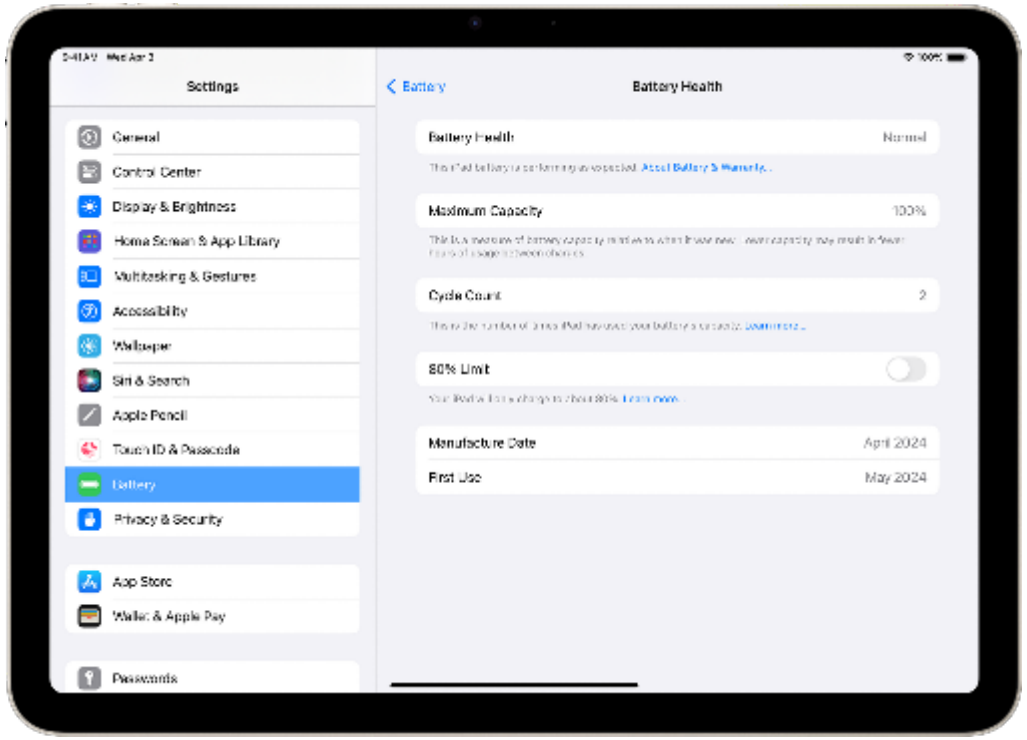
iPad Battery Replacement Eligibility:

The capacity of the Covered Device's battery to hold an electrical charge is **less than eighty percent (80%)** of its original specifications.

Settings> Battery> Battery Health



For tips how to charge and **maintain your iPad Battery**:
https://support.apple.com/en-ie/118418

Insurance

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Repair/Replacement Limits Table

Duration of Insurance Coverage	No. of Repair/Replacement Allowed
4 Years	2 Repairs / 1 Replacement

Coverage

- Covers iPad and Apple brand accessories
- 2 Repairs service fees will be waived
- Once 2 repairs consumed, out-of-warranty charges are applicable

Exclusion

- iPads and Accessories with missing components
- Any unauthorized repairs by 3rd party providers prior